

Security Awareness Training Shared Services Center

Customer Profile Information

Customer Department/Agency	
Dept/Agency CIO Name	
Contact Name	
Contact Phone	
Contact e-Mail	

Current Environment

1. Number of users to be trained per year: _____

2. Brief description of how you currently provide security awareness training for your users.

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3. If your agency currently hosts the user awareness training software, please provide the following information:

Environmental Component	Description (as applicable)
Software (including product name and version) used in your security awareness training courseware (including GOTS),	
Platforms it runs on (e.g., Windows, LINUX, Oracle)	
How it is accessed (e.g., web, CD)	

4. Do you plan to host an SSC solution or to use SSC hosting? (Yes, No, Don't know yet) _____

5. What LMS do you currently use (if any)? _____

Needs/Requirements

6. What timeframe do you envision for your migration?

Rollout start date (est.) _____

Cutoff/completion of migration _____

7. Describe any special requirements for:

Tracking:	
Reporting:	
Delivery method:	
Help Desk:	
Special topics:	
Section 508	
Other:	